



INTRODUCING!

ALL-NEW ELEVATE MIX & MATCH PLANS!

ESSENTIALS / PRO / ENTERPRISE



IT'S NOT A ONE-SIZE-FITS-ALL WORLD

New Elevate Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

IT'S EASY TO DETERMINE THE RIGHT PACKAGE COMBINATION

Simply determine the number of users in the organization, then match them to the simple usage profiles we've provided. Whether they are power users, knowledge workers, or just need a basic business phone service, there is a package built for every employee.

	ELEVATE	ELEVATE	ELEVATE
	ESSENTIALS	PRO	ENTERPRISE
Purchase the right license for the right user>	Basic business calling features: Front-line retail or Administrative Workers	Collaboration Users: Knowledge Workers, Outbound Sales, Field Sales, Remote Workers	Power Users: Executives, Inbound/ Outbound Sales & Service, Large meeting hosts

SIMPLY CHOOSE THE PLAN THAT FITS EACH USER	ELEVATE ESSENTIALS	ELEVATE PRO	ELEVATE ENTERPRISE
User Profile >	Basic Business User	Collaboration Users	Power Users
CALLING FEATURES			
Local phone number with unique extension	~	~	~
Included domestic calling to anywhere in the US, Canada, and Puerto Rico	✓	✓	✓
Elevate Desktop and Mobile Apps	✓	✓	~
Call Recording	✓	✓	✓
Auto Attendant with DID phone number	✓	✓	✓
Hunt groups: Configure up to 10	✓	✓	✓
Conferencing: 200 toll-free minutes/month	✓	✓	✓
Active Directory integration	✓	~	✓
Spam Caller Protection across all Elevate devices	✓	✓	✓
Voicemail Transcription	X	✓	✓
COLLABORATION FEATURES			
Team Chat & Messaging	~	✓	~
Ability to send fax documents via Webfax	X	✓	✓
10GB ShareSync: File, sync and share documents	X	~	✓
Business SMS messaging	X	~	~
Included Hosted Exchange Email box	X	X	✓
Online Meeting HD videoconferencing participants	Up to 4	Up to 100	Up to 200
INTEGRATION FEATURES			
Integrated scheduling with Microsoft Office 365/ Outlook/G suite/Slack/Teams	~	~	~
Zendesk, Zoho and SugarCRM	X	✓	✓
SalesForce, ServiceNow, NetSuite, and Microsoft Dynamics	X	X	~

THE FOLLOWING OPTIONS ARE AVAILABLE AS ADD-ONS TO THE BASIC SERVICE:

- Fax lines
- Resource lines
- Additional auto attendants
- Toll-free packages
- Additional voicemail boxes
- Additional Hunt Groups
- Additional WebFax accounts
- Vanity numbers
- Add-On numbers