eGoldFax

Docutrend
BUSINESS TECHNOLOGY SIMPLIFIED

Secure Enterprise Cloud Faxing for the Healthcare Industry

CLOUD FAXING VS. MFP FAX KITS

ADVANCED REPORTING:

Advanced reporting, visibility, and accountability, with 10 years of free archiving.

RELIABLE:

Our "Never Busy" feature ensures you will not miss an inbound fax.

COST SAVINGS:

Eliminate expenses for MFP fax hardware, analog lines, and long-distance fax charges in the USA and Canada.

UNIVERSAL ACCESS:

Fax seamlessly from MFPs, computers, tablets, or smartphones.

SCALABLE:

Our system supports unlimited users and MFPs for free, adapting to your business growth.

Improve Fax Security and HIPAA Compliance with eGoldFax®

In the United States, healthcare stands as one of the most rigorously regulated sectors. **eGoldFax® helps healthcare organizations meet the stringent security requirements for Health Insurance Portability and Accountability Act (HIPAA) compliance of faxed documents and safeguarding protected health information (PHI).** eGoldFax® stands ready to empower healthcare providers with robust, secure, and compliant faxing solutions, ensuring the utmost confidentiality and integrity of sensitive patient data.

ENTERPRISE-GRADE FEATURES ACCESSIBLE TO ALL:

SECURITY:
Benefit from TLS 1.2, HTTPS encryption, and PCI-DSS Level 1 for data security.

FREE FAX ARCHIVE:
10+ years archiving in 256-bit AES encrypted PDFs.

ADMIN PORTAL:
Manage users, fax routing, reports, and fax archive securely via HTTPS. Includes 2-Factor Authentication (2FA).

FAX NUMBER RETENTION:
FCC Porting Compliant. Keep fax numbers even if switching.

WORKFLOW AUTOMATION:
Process and sweep file folders to integrate into existing workflow.

FAX CONFIRMATIONS:
Always know if fax was successful or failed.

DIRECT INWARD DIAL (DID) FAX NUMBERS:
Enhance security with low cost DID fax numbers, ensuring direct routing to individual users.

FAX ROUTING:
Route faxes to email, network folders and MFPs/Printers, and eGoldFax Desktop app.

CUSTOM COVER PAGES:
Enforce fax cover page standards with logo, contact info, etc.

INTEGRATION:
Seamlessly integrate with business apps and databases using XML and SQL.

The eGoldFax® Desktop App seamlessly integrates into current workflow and Electronic Medical Record Systems, enhancing productivity and fortifying the security of PHI. It's completely free to use and supports an unlimited number of users , ensuring accessibility for all team members.

eGoldFax

If you answer "No" to any of these questions, your Healthcare Organization will benefit from eGoldFax® Secure Cloud Faxing

- Do you have a secure and reliable archival and storage policy?
- Can you prevent unauthorized viewing of sent and received faxes?
- Are paper documents secure on shared fax devices?
- Can you report on all fax transactions and reproduce all fax pages when needed?

HIPAA

HIPAA Business Associate Agreement

HITECH Act

Compliance:

eGoldFax® is built upon the Microsoft Azure® platform which provides 100+ compliance certifications.

Microsoft Azure

Business Associate Agreements

eGoldFax® will sign customer HIPAA Business Associate Agreements (BAAs).

4 WAYS TO FAX

EMAIL TO FAX

Easily attach your document to an email and send it. It's encrypted utilizing TLS 1.2 while inflight to our service so it remains compliant.

MFP TO FAX

Integrates with virtually any MFP device to send secure cloud-based faxes without the need for a traditional phone line.

PRINT TO FAX

From any Windows® Device app or browser print to 'eGoldFax Print to Fax' to convert document to a fax.

APP TO FAX

Use eGoldFax® Desktop Windows® Application to integrate into EMR and send faxes from your computer using HTTPS connection

RECEIVE INBOUND FAXES SECURELY

There are four ways to receive a fax: via TLS 1.2 encrypted email as a PDF or TIFF attachment, route your inbound fax to a network folder or printer via HTTPS communication with an optional email notice, HTTPS download link, or direct to our dedicated eGoldFax® Desktop App where a user can see all of their sent and received faxes.

eGoldFax® offers seamless integration with virtually all major MFP manufacturers, and supports an unlimited number of users and MFPs for free.

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